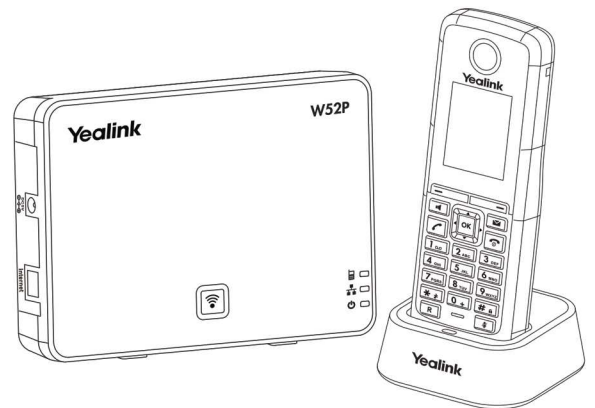


## YEALINK IP DECT PHONE W52P & W52H QUICK REFERENCE GUIDE




### IP DECT Phone W52P & W52H



## GETTING STARTED:

### HANDBSET REGISTRATION

The handset in the W52P package is pre-registered to the base station. Internal handset number and name display on the idle screen after turning the handset on. If your handset is not pre-registered to the base station, do one of the followings to register it manually:

- If the handset LCD screen prompts "Searching for Base", long press  on the front of the base station until the first LED flashes. Then press the OK key to enter the main menu, and select **Settings-> Registration-> Base 1** -> enter pin "0000" -> Register Handset to register the handset.

### TO MAKE AN EXTERNAL CALL

- Press "9" for an outside line and then dial the number you are calling as normal, including the area or international dialling code.  
I.E. dial 9 -> dial 011234567 -> press the **green call button** to place the call.  
To end a call simply press the **red end call button**.

### TO MAKE AN INTERNAL CALL

- Dial in the extension number of the internal user you wish to call and press the **green call button**.  
I.E. dial 1234 -> press the **green call button** to place the call to extension 1234.  
To end a call press the **red end call button**.

### CALL HOLD AND RESUME

- To place a call on hold: Press the Options soft key during a call, and select Hold.  
To resume a call, do one of the following:  
If there is only a call on hold, press the Resume soft key.  
If there are two calls on hold, press the Resume soft key to resume the current call, press the Swap soft key to swap between the two calls.

### TRANSFERRING A CALL

- You can transfer a call in the following ways:

#### Blind Transfer

1. Press the Options soft key during a call, and select Blind Transfer.
2. Enter the number you want to transfer the call to.
3. Press the Transfer soft key.

#### Semi-Attended Transfer

1. Press the Options soft key during a call, and select Transfer.
2. Enter the number you want to transfer the call to.
3. Press the Transfer soft key to dial out.
4. Press the Transfer soft key when you hear the ring-back tone.

#### Attended Transfer

1. Press the Options soft key during a call, and select Transfer.
2. Enter the number you want to transfer the call to.
3. Press the Transfer soft key to dial out.
4. Press the Transfer soft key after the call is answered.

**For more information, please refer to the user guides and how to videos available online at:**

<https://www.magnetnetworks.com/business/userguides/>  
<https://www.magnetnetworks.com/business/videos/>

**Live chat also available on magnetnetworks.com**

## Other Products



Magnet Voice



Managed Hardware



Magnet Protect



Business Fibre



Multisite Solutions

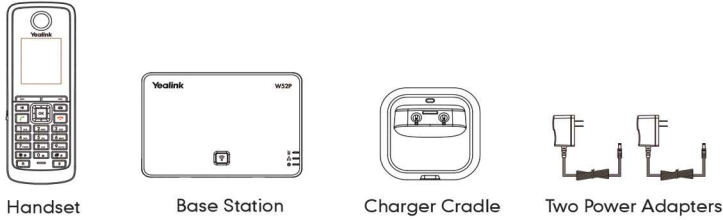


Office in a Box

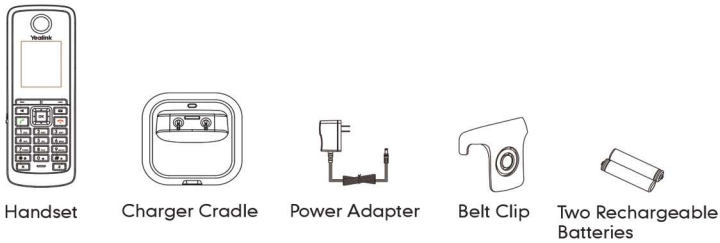
## YEALINK IP DECT PHONE W52P & W52H QUICK REFERENCE GUIDE

### Packaging Contents

The following items are included in your W52P package:



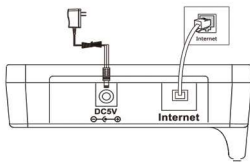
The following items are included in your W52H package:



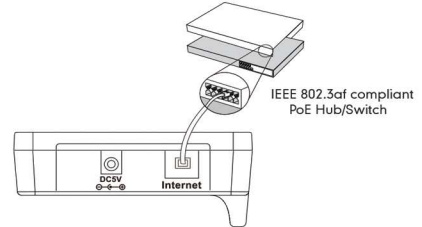
### Assembling the Phone

1. Connect the network and power for the base station in one of the following ways, as shown below:

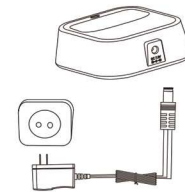
a. AC Power Option



b. PoE (Power over Ethernet) Option



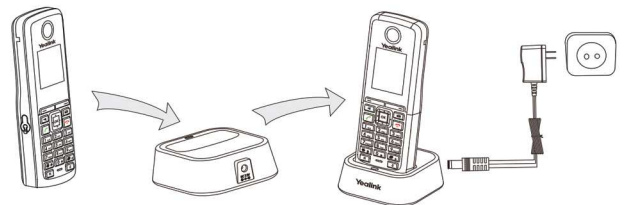
2. Connect the charger cradle, as shown below:



3. Insert the batteries into the handset, as shown below:



4. Charge the handset, as shown below:



Note: The charging status of the handset is indicated in the top right-hand corner of the LCD screen.

For more information, please refer to the user guides and how to videos available online at:

<https://www.magnetnetworks.com/business/userguides/>  
<https://www.magnetnetworks.com/business/videos/>

Live chat also available on [magnetnetworks.com](https://www.magnetnetworks.com)

### Other Products



Magnet Voice



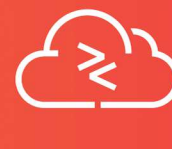
Managed Hardware



Magnet Protect



Business Fibre



Multisite Solutions



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